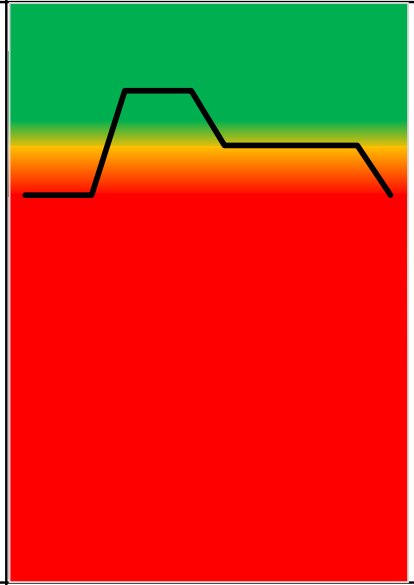
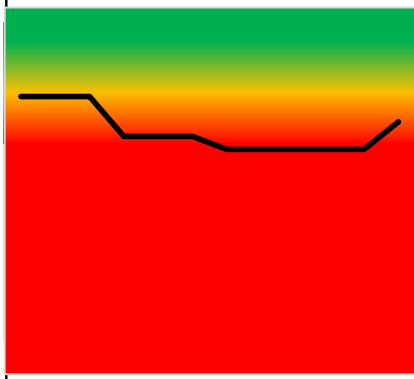


STRATEGIC PRIORITY - HOUSING

Month Ending Jun-18

No.	Indicator	Rationale	Current Value	Target	Frequency	Trend	Commentary
H1	Housing completions by year (net additional houses)		725	890	A		FHDC Target 340 Current Value for 2017/18 483. SEBC Target 550 Current value for 2017/18 242
H2	Number of housing units delivered for affordable or social rent or intermediate		51	TBC	A		
H3	% of empty home cases reduced against the total of suitable/prioritised homes allocated.	Increase the number of available homes (by reducing the total number of empty homes)	3.4%	6%	Q		The figure for our direct interventions for this period is 7 cases reduced against the total of suitable/prioritised homes allocated. We hope to improve on this over the next 3 quarters, to meet our annual target. Each case is highly resource intensive and can be complex in nature. The overall number of long-term empty homes has reduced significantly recently, and the trend is for this to continue.
H4	Housing improvement - Number of residents/households supported via our help.	All homes available are safe, decent and healthy to live in. Homes are suitable for physical and mental health and well being.	309	350	Q		In Q1 we supported 309 residents/households: made up of 44 housing grants, 75 housing enforcement interventions and 190 interventions, including grab rails, the handyperson service and equipment. The target is stretching, seeking improvement on previous years, and will partly depend on demand which fluctuates. We have still been able to make a significant impact for residents & tenants through our work. Of particular note is the HMO programme that is based on risk and seeks to ensure properties are safe and up to standard. Also, the programme of Impact Days we have undertaken with the Fire Service to protect tenants in flats.
H5	Housing improvement - % of resolved service requests relating to poor housing standards.	We want people to have a decent home to live in.	68.47%	80.00%	Q		We had a total of 203 'live' cases in Q1, of these 139 cases were completed. The idea of the PI is to assess how efficient we are at closing cases, and this will include timely enforcement interventions which is important to the tenant. The value is likely to improve as we will be scrutinising cases earlier and more regularly through the next quarter. It is an improvement on last year's value.